

# MultiQuote – Accessing RFQ Opportunities

### Step 1 – Browsing & Searching



MultiQuote allows you to search and respond to Requests for Quotation (RFQ). These are posted on the system by Public Sector Buyers.

Begin by logging into the system at <u>www.suppliers.multiqote.com</u>. You will need both your **username** and **password**. If you do not have these, please see our other guide to learn how to register as a supplier.

To access RFQs, the system can either generate a list of RFQs to review or display an individual RFQ by request.

To view a list, click **Browse** from the menu on the left-hand side of the screen.

The system will display a list of all open RFQs & RFTs to which you have been invited.

You can either select an individual RFQ from the list or search by **Title** or **Reference Number** using the search bar.

Once you have registered your interest, you can access a particular RFQ via the **Ongoing Tasks** menu.



#### Step 2 – Browse Opportunities

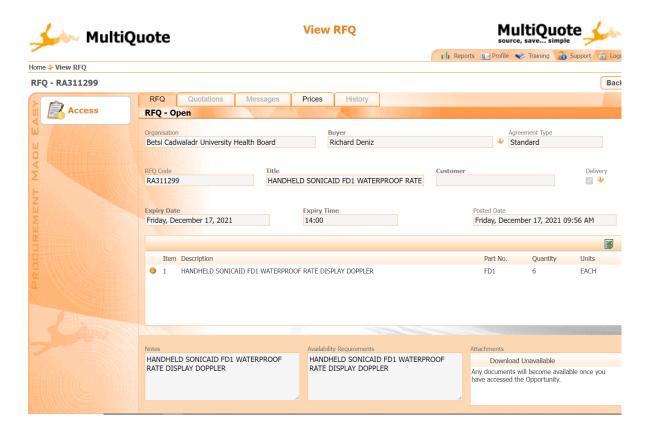


The system will display a list of all relevant, open RFQs and RFTs.

To select an opportunity, select the **opportunity** from the list by clicking on it.

## Step 3 – Viewing Details





Once you have opened the RFQ, you are presented with the procurement details.

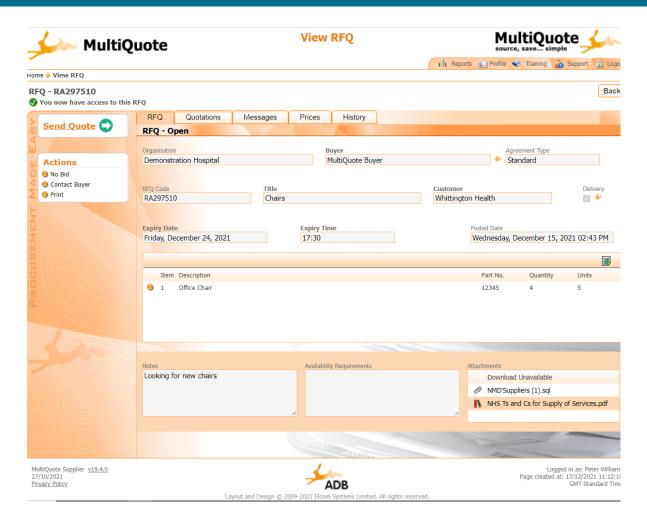
To participate in the process, you first must click **Access** for a RFQ, or **Express Interest** for an RFT.

This registers your potential participation. You are under no obligation to actually enter a bid.

Follow the normal tender process as it pertains to Requests for Tender as this guide will focus on responding to a Request For Quote only.

#### Step 4 – Responding to an RFQ

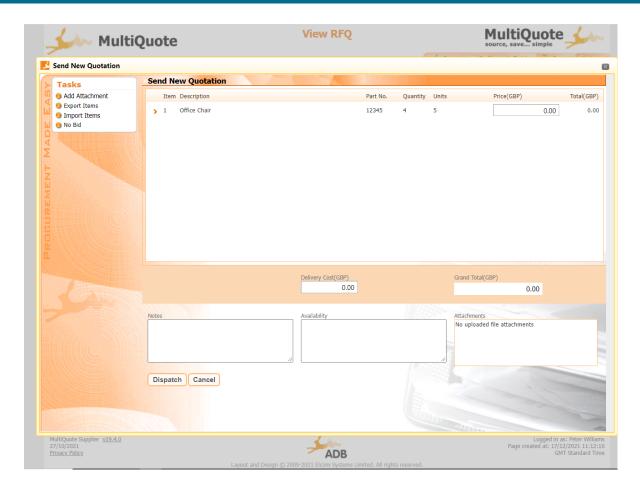




Once you open the opportunity you will be presented with several options in which to deal with the opportunity. You can add or view **Quotations**, **Message** the Buyer or view previous messages, and view an audit trail of the procedure by clicking on the **History** tab. This will detail the steps of the RFQ from when the Buyer initially publishes to its completion. If you decide not to pursue this bid, you can click **No Bid** at any time to stop any further communications from the Buyer including reminders or updates.

Step 5 – Importing & Exporting Attachments



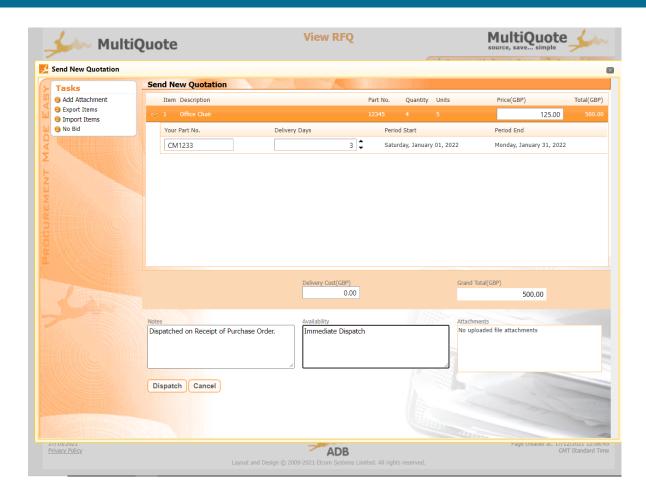


From the **Tasks** menu, you have the options to: **Import/Export** - Some procedures will require you to download a CSV file to complete and enter your quote. Once completed you will import from here, and if any changes are needed you can export too.

Add Attachments - You can add images, catalogues etc if you wish from here.

Step 6 – Sending a Quotation

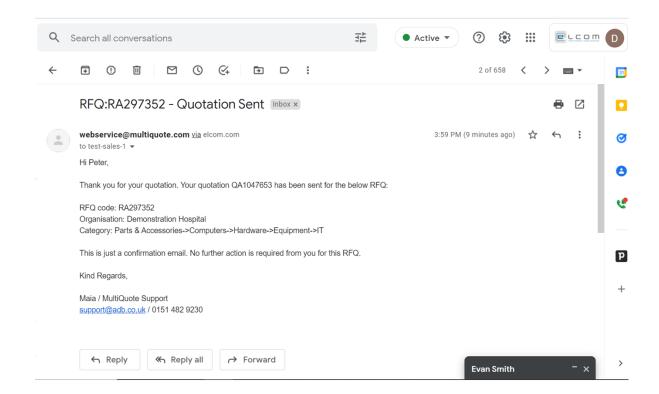




To respond to the request and lodge your quote to the Buyer, click the **Send Quote** button. You can now add your quote. If separate line items require pricing, you will add the associated cost to each item. To confirm your quote simply click **Dispatch**. Notes and availability/delivery updates can be added if so required.

Step 7 – Email Confirmation

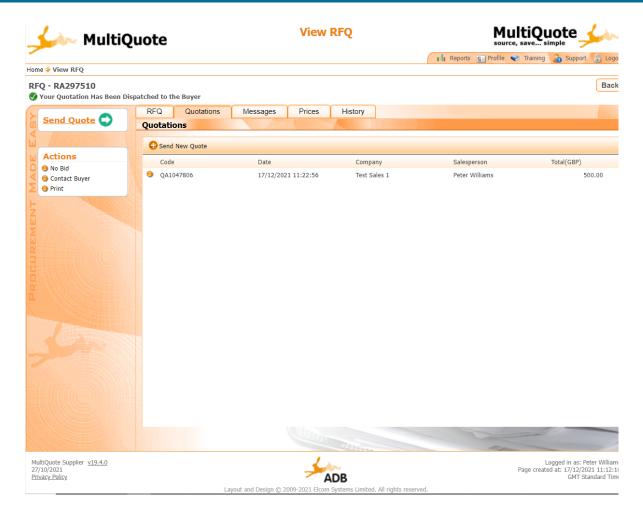




Once entered and confirmed you will receive an email confirming receipt of your bid which will be sent to your registered email address.

Step 8 – Viewing a Submitted Quotation

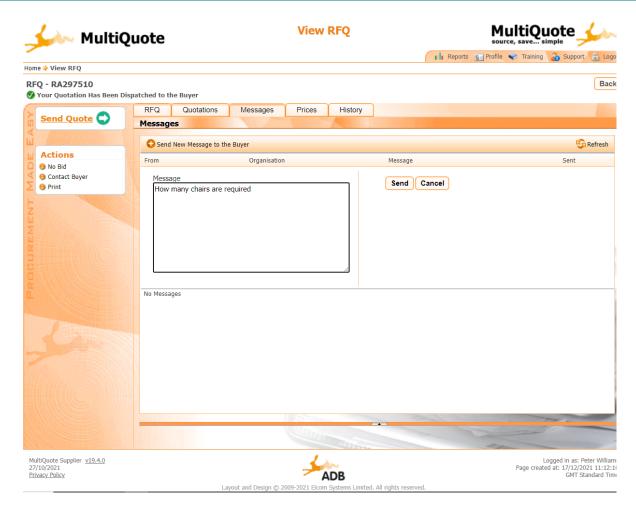




**Quotations** Tab - Once your quote has been sent, you are able to view and amend that quote by returning to this page and clicking **Quotations**. You are not limited to entering 1 bid. If you have more than 1 solution which could be presented, you can enter each as a separate quote.

Step 9 – Sending Messages

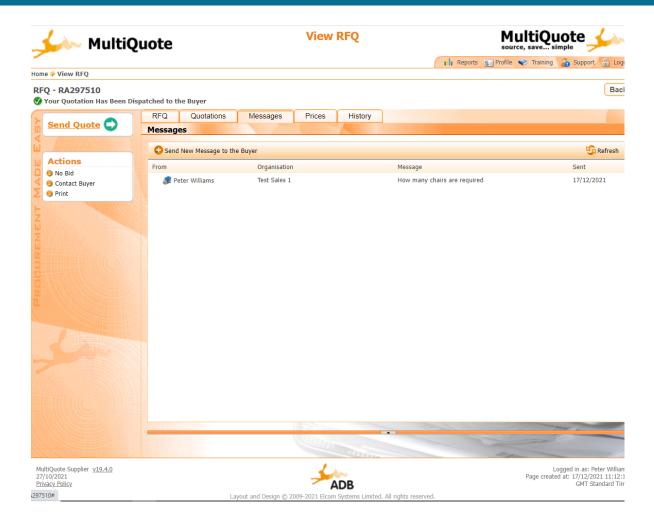




**Messages** Tab - If you require to communicate with the Buyer and ask questions pertaining to the procurement, click the **Messages** tab followed by clicking the **Send New Message to the Buyer** button. Input your message in the box provided and click **Send.** 

Step 10 – Reviewing Sent Messages



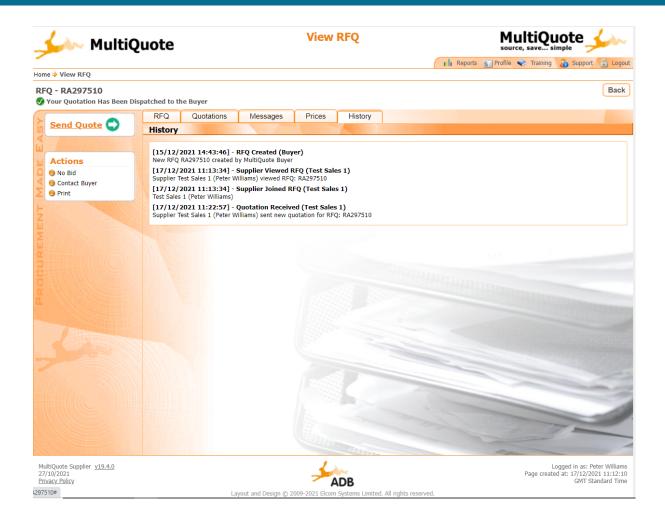


You can view a history of previously sent messages and the responses from the Buyer here too.

Please note that Buyers are under no obligation to respond to your queries but it is considered best practice.

Step 11 – Viewing History

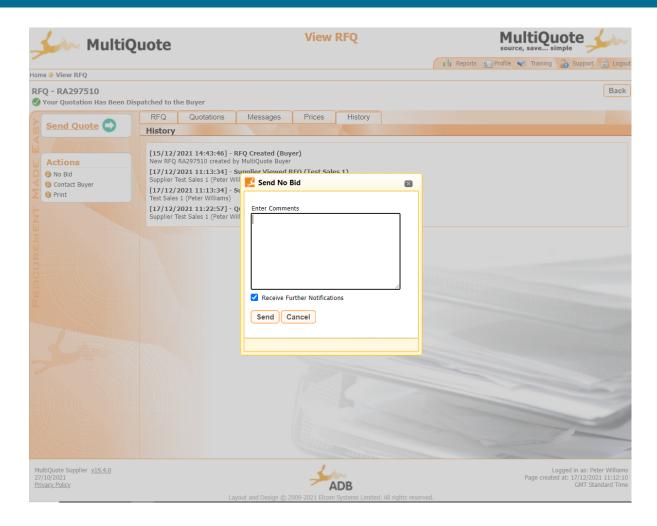




**History** tab – You can see a full audit history of the procurement simply by clicking the **History** tab. This will detail information such as date of procurement launch, date you joined procurement, viewed details and up to and including the award of the procurement.

Step 12 – Removing an RFQ Opportunity





If at any time you wish to remove yourself from the process and no longer receive updates on the process. Simply click **No Bid.** You will be asked to give a reason for doing so which is entirely optional. Click **Send** to confirm.